



Terms & conditions Le Derrien

1. Scope of application

These general terms and conditions (also referred to as GTC) apply to the provision of the holiday rooms and all other services and deliveries of Le Derrien guest rooms, restaurant and bar.

2. Conclusion of the contract

After booking, the client receives an email from Le Derrien confirming the booking. The client confirms the contract by email.

3. Services, payments and deposit

Le Derrien undertakes to provide the client with the services that the client has ordered and that Le Derrien has guaranteed. All prices are in Euro incl. VAT. The invoiced amount is to be paid according to the indications on the confirmation. In general we need the credit card details to guarantee the booking. From 5 nights on, we ask for a deposit of 50% at the time of booking. Payment is made by bank transfer. On-site consumption (meals, drinks, bike rental, etc.) and the 2nd 50% of the accommodation can be paid in cash or by credit card. We do not accept cheques. For the rental of the whole house we ask for a deposit of 1500 Euro at the time of booking.

4. Liability

The client is liable to Le Derrien for all damages, losses and other prejudices caused by himself. Le Derrien declines all responsibility for theft.

- The consumption or possession of illegal drugs is not permitted.
- The unannounced introduction of third parties is not permitted.
- Smoking is not allowed in the entire property indoor.
- Derrien is a place of relaxation. Under certain conditions it is possible to hire a band for an event and/or for the rental of the whole house.

5. Cancellation Le Derrien

If the performance contractually owed by Le Derrien is rendered partially or totally difficult or simply impossible, then Le Derrien can proceed to the cancellation, without compensation, within the framework of the part of the contract, not yet executed. Le Derrien undertakes to find an alternative with a provider of the same quality.

6. Check-in and check-out

The rooms are ready from 4 p.m. on the day of arrival and must be vacated by 11 a.m. on the day of departure. We would be grateful if guests could inform us of their arrival time the day before.



7. Cancellation / refund policy (guests)

The following cancellation policy applies to the cancellation of reservations, no-shows and early departures. We advise you to sign a cancellation insurance which covers the real reasons for not being able to travel (illness, death of a relative).

- 100% refund of the deposit up to 30 days before the confirmed date of arrival
- 0% refund of the deposit less than 30 days before the confirmed date of arrival
- 100% of the reserved nights will be charged on the credit card for annulations inferior 2 weeks before the confirmed date of arrival

8. Cancellation / refund conditions related to Covid-19

In the event of a government travel ban due to Covid-19, we will refund the total amount of the deposit in form of Le Derrien vouchers. In order to benefit from this, the client must contact Le Derrien within 48 hours of the official government information.

9. Parking

Le Derrien does not have a private car park. Our clients can park their cars on the church square or on the town hall car park free of charge.

10. Pets

Pets are welcome at Le Derrien. The price is 10 Euro / night, including goodies, etc.

11. Personal data

We will not share your details with third parties for any purpose, unless required by law. We may send you occasional updates about new offers. If you do not wish to receive communications from us, please let us know. The data we collect is held securely and is only accessible by Le Derrien.

La Roche Derrien, 1.3.2021